

# Chubb Special Risk

## Everest Funeral Planning & Concierge Service

CHUBB®



**We are delighted to provide this unique, value-added service for members covered by a Chubb Basic AD&D policy - funeral planning and concierge services from Everest.**

### **Who is Everest?**

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Everest is an independent consumer advocate who works on your behalf. Everest's sole purpose is to provide information you need to make the most informed decisions about all funeral related matters, and then put those wishes into action.

You're never locked into a decision because Everest's funeral advisory services can be used anywhere in the world.

Everest does not sell funeral goods or services, nor do they receive any commissions from funeral homes or other service providers in the funeral industry. With Everest, you are removed from a sales-focused environment allowing you and your family to make well informed and confident decisions during a stressful time.

Everest offers both *pre-planning* and *at-need* services. Everest's online planning tools help you prepare for the future. At-need services include family support and negotiation assistance.

This service is being offered to you because you are a member of a group covered by Chubb's Basic Accidental Death and Dismemberment Policy.

- There are no charges or fees for you to use the service.
- While this service is being offered with Chubb's AD&D coverage, the service is available whether or not a death was accidental. In addition, these services are extended to your spouse and children.

### **Key Features**

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#### **Pre-Planning Services**

All pre-planning services include:

- 24/7 Advisor Assistance
- To discuss funeral planning issues
- Help to create a personal funeral plan

#### **Everest Price Finder Researcher Report**

- The only nationwide database of funeral home products and services
- Detailed, local funeral home price comparisons

#### **Online Planning Tools**

- Personal profile
- 10 Key Decisions Planner
- "My Wishes" Planning Guide
- Reference Guide
- Information stored and maintained in a secure data warehouse

## Key Features

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### At-Need Services

#### Family Support

- Family Assistance and Plan Implementation
- Communicate the Personal Funeral Plan to the funeral home; removing the family from a sales-focused environment
- Provide 24-hour assistance throughout the funeral process

### Negotiation Assistance

- Gather pricing information and present it to the family in an easy-to-read format
- Negotiate funeral service pricing with local funeral homes
- Help the family compare prices of caskets or other products

## Getting Started

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Create an online profile and use Everest's planning tools: visit [www.everestfuneral.ca/ACE](http://www.everestfuneral.ca/ACE).

- Enter your email address and the Enrolment Identification Code: **ACEinsured02**
- Details regarding eligible family members
- Complete your online profile
- Then Access "Planning Tools" using your unique username and password

If you do not have access to a computer, Everest Advisors are available 24/7 by calling 1-800-913-8318.

Chubb provides certain policyholders' access to Everest Funeral Planning and Concierge Services ("Services") which are independently administered by Everest Funeral Package, LLC ("Everest"). Access to these Services is not insurance, may be discontinued at any time without notice, and is void where prohibited. Everest is solely responsible for furnishing these Services and Chubb makes no guarantee or representations as to their quality or suitability. In no event will Chubb be responsible or liable for any acts or omissions by Everest and its agents, employees or representatives in connection with the Services provided. This material is for information only and is not an offer or invitation to contract.

Chubb. Insured.<sup>SM</sup>

Chubb Life is part of the Chubb group of insurance companies, with operations in 54 countries. Chubb provides commercial and personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance and life insurance to a diverse group of clients.

Chubb Limited, the parent company of Chubb Life, is listed on the New York Stock Exchange (NYSE: CB) and is a component of the S&P 500 index.